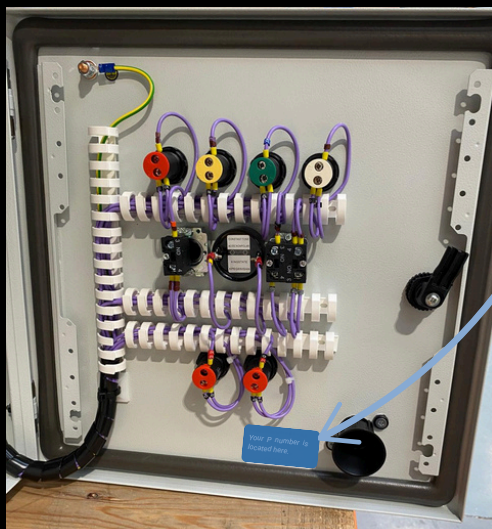# ⇌ Telemetrix

by G&G Controls
The Panel People

A WASTEWATER CONTROL PANEL USING SWITCHGEAR (SUCH AS CONTACTORS, OVERLOADS AND RELAYS), WITH CLOUD CONNECTIVITY.

FAQs

How do I set up and change the contact details for notifications?

To get started, please send an email to sales@gandgcontrols.co.uk with your panel's unique P number, which you can find on a label inside the panel door (as shown below), or on your delivery note. We'll set up the contact details remotely for you. We're also developing a dashboard feature that will allow you to manage contact details directly. Look out for this update coming in 2025!.

Your P number is located here

Do I need extra training to install Telemetrix?

No, Telemetrix can be installed by any component and trained installer, as it's almost identical to installing any other waste water DOL control panel. No extra training courses are required.

What alerts will I receive?

The default alarms are: Pump 1 Trip, Pump 2 Trip, High Level Alarm and Offline.

How do I set up WIFI on Telemetrix?

Visit our dedicated webpage here: gandgcontrols.co.uk/how-to-set-up-telemetrix

Can I set up the email address after commissioning?

Yes, the contact details can be updated remotely and instantaneously. Just send the panel's P number along with the new contact details to sales@gandgcontrols.co.uk.

Is Telemetrix suitable for all pump panels?

Currently, Telemetrix is suitable for single or dual pump DOL scenarios only. We're working towards increasing the range.

⇌ Telemetrix

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TELEMETRIX

DANGER 400 VOLTS

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FAQs

What is the overload range?
The overload range follows the standard Schneider sizes—2.4-4, 4-6, 5.5-8 etc. and can be easily swapped out to suit specific application requirements, providing flexibility without the need for extensive adjustments.

Can it be retrofitted?
While Telemetrix isn't a retrofit box, Telemetry is built into the Telemetrix panel iteself, meaning it's not a standalone unit. Its affordable price point makes it a cost-effective option if you need to replace an existing panel. At £899 for a brand-new panel, installing Telemetrix is almost as economical as adding telemetry to an existing switchgear panel.

Where is the data held?
The data is stored at two AWS datacentres.

Is there a cost for updating users?
No, there is no charge for updating users. We're also working on enabling user self-administration, giving you full control over updates.

"
IT'S EVERYTHING YOU'D EXPECT FROM A G&G PANEL. IT'S SIMPLE TO INSTALL AND EASY TO USE - I REALLY LIKE THE STANDARD IN-BUILT LIGHT. IT'S RELIABLE AND VERSATILE - WHEN CLIENTS WANT PANELS ON SITE QUICK, IT'S PERFECT. IN SHORT I THINK IT'S GOING TO BE A GAME-CHANGER FOR PEOPLE IN THE PUMP INDUSTRY."

- Terry Isaac, Active Pumps

≋ Telemetrix

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FAQs

What is the lead time for Telemetrix?
One of the key advantages of Telemetrix is its near-instant availability, with a lead time of just 10 working days. Plus, our support team is readily available Monday to Friday, from 7 am to 5 pm, to assist as needed.

Are the dimensions standard?
Yes. The dimension are 500mm x 400mm, with a depth of 200mm.

Will it be able to measure the depth of the liquid pump station remotely?
Being able to measure depth remotely is something we are currently working on and will update you further in 2025.

For more information

✉ Email us at: sales@gandgcontrols.co.uk

🔗 Visit our website: www.telemetrix.co.uk

📞 Call us on: 01782 280 577